



Star Pawformers - Privacy Notice

Updated August 2022

Star Pawformers take your privacy seriously. Please read the following to learn more about how we will use your personal information.

What information do we collect about you?

Star Pawformers collects and stores personal information about you when you enquire about a course or workshop, complete any of our forms or send us an email.

The information we may collect and store includes; your name, your dogs name and breed, your email address, postal address (if you have included one) and contact phone numbers.

How will we use the information about you?

The information you provide is used to:

- Respond to enquiries;
- Send requested information;
- To add to class lists for a particular course or workshop
- To send you confirmation emails about a course you have booked onto
- To add to our distribution list to inform you of future courses if you have consented to this
- To use for invoicing purposes

We may contact you either by post, telephone or by email, as a follow-up to your request/enquiry, to answer any questions you have raised, to provide information relevant to the course or workshop you have signed up for. We may also contact you to inform you of other events we hold that maybe of interest to you if you have consented for us to this by opting in to this on your booking form.

Your information will be shared within Star Pawformers so that we can carry out any request you may have made.

We will not use or process your information for any other purpose, nor will it be shared with any other organisation.

Marketing

We will only send you information on courses run by Star Pawformers if you have consented to this. If at any time in the future you no longer want to be sent information please email Kate on:

kate@starpawformers.co.uk

What rights do you have in relation to your personal data?

You have the right to request a copy of the information that we hold about you. You have the right to ask to be removed from the distribution list at any time. You can do so by Kate on: kate@starpawformers.co.uk

If you believe that any information we are holding is incorrect or incomplete, please e-mail Kate on:

kate@starpawformers.co.uk and we will promptly correct any information found to be incorrect.