



121 TRAINING AND BEHAVIOURAL PACKAGES

All our training is applied to you and your dog's individual situation and preferences. We provide a bespoke and holistic approach to our clients and strive to provide effective and realistic solutions to your dog training challenges.

We offer the below training and behavioural services.

-  **PUPPY HOME VISITS £75 P/HR**
-  **GOLD SERVICE PUPPY PACKAGE £385**
-  **LIFE SKILL TRAINING £75 P/HR**
-  **RECALL PACKAGE £250**
-  **WALK NICELY PACKAGE £250**
-  **GOOD MANNERS PACKAGE £250**
-  **BESPOKE PACKAGE £250**
-  **BEHAVIOURAL 2 HOUR CONSULTATION £275**
-  **FOLLOW-UP BEHAVIOURAL REHABILITATION TRAINING £95 P/HR**
-  **GOLD SERVICE BEHAVIOURAL PACKAGE £595**
-  **HOOPERS TRAINING SESSION £40 (45 MINUTES)**
-  **HOOPERS GOLD PACKAGE £200 (BLOCK OF 6 SESSIONS)**
-  **TRICK TRAINING SESSION £40 (45 MINUTES)**
-  **TRICKS GOLD PACKAGE £200 (BLOCK OF 6 SESSIONS)**

Prices exclude travel costs, for travel charges please see table provided in our terms and conditions.

PUPPY SERVICES

PUPPY HOME VISITS £75 PER HOUR



Or

GOLD SERVICE PUPPY PACKAGE £385












Start your puppy off on the right paw with our Gold Service Puppy Package. We can show you how to prevent future problems and create good habits from the beginning.

You can book our puppy package before you get your puppy so that we can prepare you for your new arrival or after to help with any problems you may have and help prevent any future behavioural problems.

Included;

-  **4 Home Visits**
-  **8 Week Puppy Course**
-  **6 Months email support**

Training can include;

-  Crate Training
-  Settling into new home
-  Mouthing / Teething
-  Failure to settle
-  General introductory obedience
-  Self-Control
-  Toilet Training
-  Socialisation
-  First Walks / Outings
-  Appropriate play
-  Confidence building
-  Feeding Issues

1-2-1 LIFE SKILL TRAINING

1-2-1 LIFE SKILL TRAINING £75 PER HOUR

Or






Choose from the following Gold Service Training Packages;

GOLD SERVICE RECALL PACKAGE £250

Included;

-  **4 Sessions at a location of your choice**
-  **6 Months Email support**

Training covers problems such as;






-  No focus on owner
-  No value for you
-  Not coming back when called
-  Running after distractions
-  Running towards other dogs

GOLD SERVICE WALK NICELY PACKAGE £250

Included;

-  **4 Sessions at a location of your choice**
-  **6 Months Email support**

Training covers problems such as;








-  Lead pulling
-  Lunging
-  Lack of focus
-  No control
-  Poor focus around distractions

GOLD SERVICE GOOD MANNERS PACKAGE £250

Included;

-  **4 Sessions at a location of your choice**
-  **6 Months Email support**

Training covers problems such as;

-  Jumping up
-  Lack of Self-Control
-  Pushing through doorways
-  Mouthing / Chewing
-  Jumping on Visitors
-  Bad Food Manners
-  Lack of Self-Control
-  Failure to settle
-  Poor general obedience

GOLD SERVICE BESPOKE PACKAGE £250

Included;

-  **4 Sessions at a location of your choice**
-  **6 Months Email support**

Our bespoke package can be individually tailored to your dogs' problems. This package includes training of your choice excluding more complex problems that would be classes as behavioural.

BEHAVIOURAL TRAINING








2 HOUR INITIAL CONSULTATION £275

FOLLOW UP BEHAVIOURAL REHABILITATION TRAINING £95 P/HR




Or

GOLD SERVICE BEHAVIOURAL PACKAGE £595

Our behavioural services look at more complex issues such as the following (this list is not exclusive).

-  Reactivity / Aggressive Behaviour
-  Separation Anxiety
-  Lack of Confidence
-  Nervous, anxious behaviour
-  Chasing Issues
-  Excessive Barking
-  Stealing / Resource Guarding

Included;


-  **2 Hour Initial Consultation**
-  **5 x 1 Hour Follow Up Behavioural Rehabilitation Training**
-  **6 Months Email support and 3 x 15 minute phone calls**

After gathering all of the necessary information in our initial consultation, we will provide you with a bespoke behaviour modification programme and over the course of the following 5 sessions start to work with you to resolve these.

HOOPERS

 **1-2-1 TRAINING SESSION (45 MINUTES) £40**


Or

 **GOLD SERVICE HOOPERS 1-2-1 TRAINING PACKAGE £200
BLOCK OF 6 (45 MINUTE) TRAINING SESSIONS**

TRICKS

 **1-2-1 TRAINING SESSION (45 MINUTES) £40**

Or

 **GOLD SERVICE TRICKS 1-2-1 TRAINING PACKAGE £200
BLOCK OF 6 (45 MINUTE) TRAINING SESSIONS**

Terms & Conditions

1-2-1 Training

Training sessions will take place at your home or at a suitable, agreed location depending upon the nature of the training.

Fees must be paid in advance with your booking via bacs, your booking will not be allocated until payment has been received. If booking a package of session's, the total fee must be paid in advance with your first booking, any subsequent sessions must be taken within 6 months of that date.

If you need to cancel your appointment please inform me, cancelled appointments made within 3 days of your appointment will incur a cancellation charge of £30.00. For cancellations made 24 hours or less before the session is due to take place, no refund will be given.

If the consult runs over the allotted time, you will be charged for each 15-minute slot started at a pro rata rate of the hourly cost.

Behavioural Consultations

A behavioural consultation helps to identify the underlying motivation for any unwanted behaviour. A programme will be devised for your needs based on my behavioural diagnosis and specific to your requirements to help you manage and modify this behaviour. Behavioural issues are often complex having taken time to develop, therefore before proceeding it is necessary that any potential underlying medical condition or potential cause of pain that could be contributing to your pet's behaviour is ruled out.

Behavioural Consultations will take place at your home or at a suitable, agreed location depending upon the nature of the issue.

Fees must be paid in advance with your booking via bacs, your booking will not be allocated until payment has been received. If booking a package of sessions, the total fee must be paid in advance with your first booking, any subsequent sessions must be taken within 6 months of that date.

If you need to cancel your appointment please inform me, cancelled appointments made within 3 days of your appointment will incur a cancellation charge of £30.00. For

cancellations made 24 hours or less before the session is due to take place, no refund will be given.

Before the Session:

Prior to your appointment we will require you to complete and forward the following:

Full Medical History: To consider any potential underlying medical causes, you are requested to have your vet forward the full medical history for us to add to your file.

Pre-Visit Questionnaire: This helps build a case history and you should complete this as fully and as honestly as possible, citing examples where necessary.

Video Footage: You may be asked to provide video footage of your dog's behaviour as this can aid the consultation process.

Failure to provide the above may delay the consultation or incur additional costs due to postponement of the appointment. If you schedule an appointment but do not return all of the requisites for a consultation at least three days prior to your appointment, we reserve the right to cancel your appointment.

During the Session:

If the consult runs over the allotted time, you will be charged for each 15-minute slot started at a pro rata rate of the hourly cost.

After the Session:

You will receive a specifically devised modification programme included within a report explaining what is maintaining the behaviour and how to change it. This will be forwarded to you within 7-10 days along with any help sheets that you may require.

Aftercare support includes email support for 6 months following the consult and 3 x 15-minute phone calls to discuss your case.

It may be necessary for more complex issues, such as aggression, multiple behaviour problems or for where there are multi-dog households, that follow up visits are required.

Any follow up visits should be paid in advance and booked via bacs.

Travel Costs

Travel costs up to 3 miles from the registered business address are free, mileage of 3 miles and above will be charged as per the below table calculated upon receipt of postcode as per the aa route planner. Mileage is calculated from the registered business address to the agreed training location.

Travel Fees must be paid in advance with your booking, your booking will not be allocated until payment has been received.

<u>ZONE</u>	<u>MILES</u>	<u>COST</u>
ZONE 1	3-5 MILES	£5
ZONE 2	6-10 MILES	£10
ZONE 3	11-20 MILES	£15
ZONE 4	21-30 MILES	£30
ZONE 5	31-50 MILES	£50

Disclaimer:

Animal aggression can cause injury, including fatal injury, to other animals and people. Treatment for aggression is not a guarantee of success and modifying behaviour does not assure that the aggression will be successfully controlled. It is the responsibility of the owner to ensure that their pet does not harm in the future. Precautions may involve, but are not limited to, keeping a dog on lead, the use of muzzle, informing others of the dog's aggressive tendencies, not mixing with certain types of people or other dogs, or confinement behind fencing and doors.

Owners remain responsible for their dogs at all times and are advised they have adequate pet or household insurance cover for liability in the unlikely event of damage or injury caused by their dog to property or to a third party. It is strongly recommended that your dog is insured for third party liability with or without vet cover.

We will not take responsibility for misinterpretation of advice. Many external factors influence behaviours and we cannot guarantee our training advice will be successful without controlling all of these other factors.